

# **THREER CONSULTING**

## **SERVICE OFFERINGS**

ThreeR Consulting (ThreeR) is a performance improvement firm that helps organizations that seek to improve productivity, staff effectiveness and efficiency to create an organizational advantage. The company was founded by consultants who have worked together since 1996 to answer the need for independent innovative process redesign and emerging technology expertise.

We offer senior level professionals with process, technical, financial and project management backgrounds and provide our services to both government and commercial markets. Our role is to help organizations define their needs, identify areas for improvement, redesign work processes, manage the deployment of technology and manage the impact of change.

Our services include nine general disciplines that together are the underlying strategy for solving technology and business practice challenges.

### ***Strategic Planning***

We understand that today's world creates strategic, operational and organizational challenges. We help organizations define their strategy and business case to gain a competitive edge. Using a structured study methodology, we work with upper level management to identify strengths, weaknesses, opportunities and threats. We evaluate people, process, and technology to see how effectively they address current business objectives. Finally, a goal-oriented plan is tailored to the individual culture and personality of the organization.

### ***Feasibility Analysis***

ThreeR helps quantify the costs, impacts and benefits of potential changes and improvements. This justification provides a basis for management decision-making. Using our Feasibility Review Methodology, we identify three (3) levels of productivity gains:

- Operational – space and physical resources
- Tactical – labor utility and productivity
- Strategic – customer services and future growth

### ***Productivity Analysis***

We believe that every project should be geared towards tangible results. The results should be an increase in productivity, a decrease in cost and/or an improvement in client services. To measure improvements, we perform a productivity analysis at the start and end of projects. Two (2) ways to increase productivity are to eliminate non-productive activities and to reduce non-value-added tasks.

### ***Work Process Improvement***

Organizations must plan for process changes to be integrated into the business over a well-defined timeline. The key to developing a sound plan is the matching of overall objectives to the details of the business operations. We focus on defining current processes, evaluating the objectives, identifying where redesign will be beneficial, and designing innovative solutions. Work Process Improvement methodology includes the following process steps:

- Analysis - Gather Data
- Identify and Prioritize Gaps
- Process Mapping - Current and Future
- Redesign
- Transformation Assistance